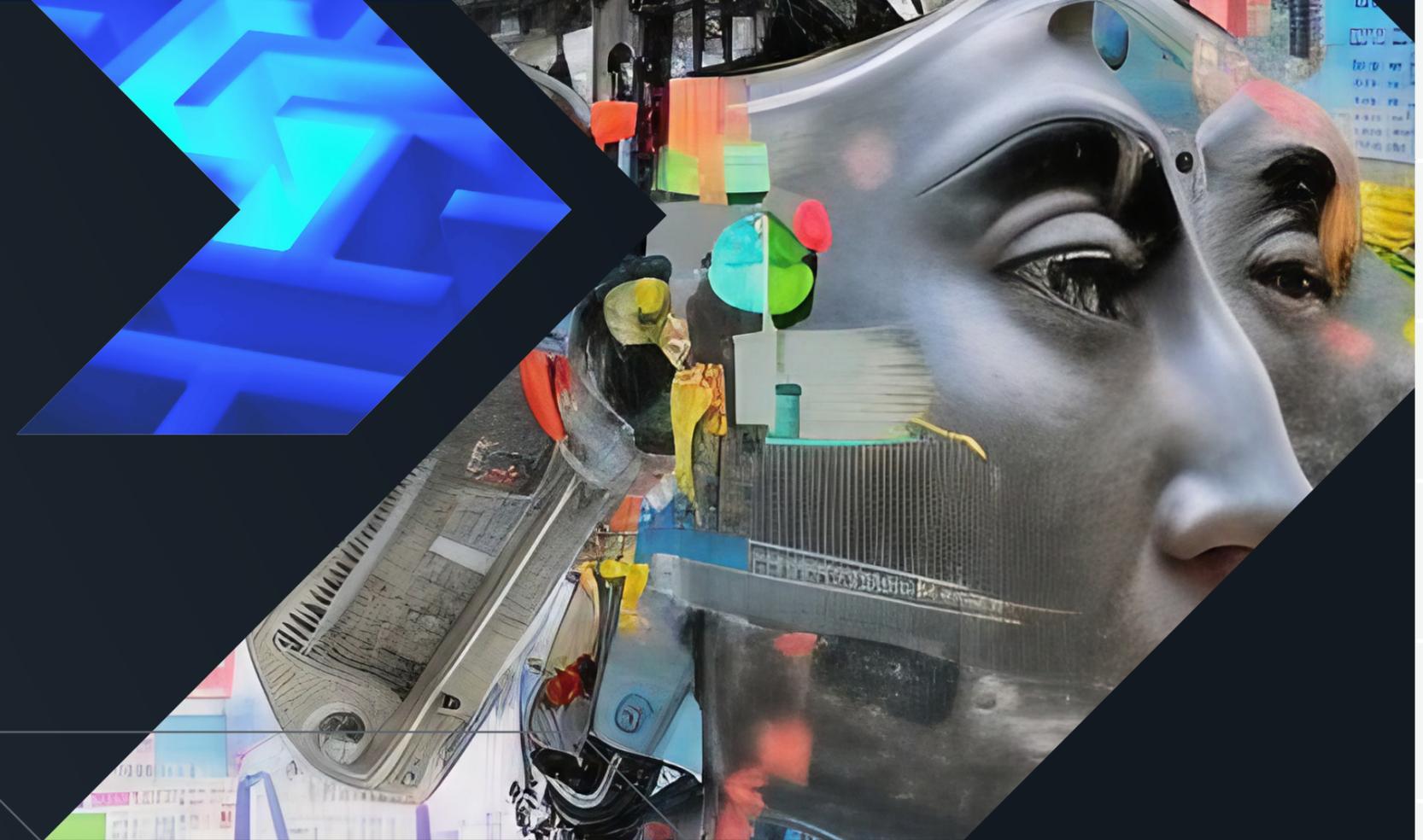


ISF

Information Security Forum

Annual Report 2023



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Message from the Chair



Thorsten Delbrouck
ISF Chair

2023 has proven to be yet another challenging year. The global GDP is likely to settle at around 2.7%, marking the lowest growth rate in the past 15 years (excluding the pandemic years). Populations worldwide have been grappling with concerns about inflation, declining wages, soaring energy prices, and geopolitical instabilities. The cybersecurity sector has seen another rise in ransomware attacks, while disinformation campaigns have posed threats to societies. Organizations have been confronted once again with the daunting task of securing not only their own environments but also their increasingly complex supply chains. Furthermore, threats originating from the rapid advancement in AI and machine learning technologies are fast becoming a reality.

In this difficult environment, it's even more important not to lose sight of the positive developments and successes! And the ISF has indeed seen some amazing positive developments and successes: We continued to deliver



We provided 149 events to support Members' implementation efforts.

a robust financial performance in an uncertain economic environment. We welcomed 60 new organisations to the Membership, culminating in 458 organisations being Full Members, 57% of which are Fortune 500 and Forbes 2000 companies, strengthening the unique experiences and knowledge within the Membership.

The associated revenue growth, our industry leading retention rates and increasing demand for ISF Services have secured a good performance. Preserving our relevance and safeguarding our future business has supported our growth in 2023, while strengthening our market position

New and innovative products to protect your organisation from emerging and unforeseen threats have received excellent feedback ratings from Members. In total, fourteen research and tool products were launched covering many important topics such as: **Security for Machine Learning and Artificial Intelligence systems**, **Vulnerability Life Cycle Management:**

beyond Patching, Insights: Unlocking the business value of security and many more.

During the year we also launched **ISF Assure**. Applied by our Members to assess their information security status, demonstrate compliance with international standards and assure security across their suppliers, it brings together 16 ISF tools and cross reference aids including the **Benchmark** and **IRAM₂** platforms, with all content being aligned to the **2022 Standard of Good Practice**. I would like to take this opportunity to acknowledge our Members' contributions to the research, tools and services we have delivered this year. A full list of contributors can be found in the appendix of this report.

We provided 149 events to bring our Members together to share knowledge, engage in discussions around a variety of pertinent topics and support their implementation efforts. Over 1,750 Members registered to attend our 34th **World Congress**, which was held



Our 33rd World Congress, saw over 1,750 Members (both in person and online) attend.

in Rotterdam NL and broadcast to our Members worldwide. Member organisations from 72 countries participated, and we look forward to their continued collaboration at our future events with more inspired thinkers.

In addition to making all of this work, the ISF team has also dedicated effort into our Environmental, Social and Governance (ESG) program. ISF's ESG objectives are rooted in the UN's Sustainable Development Goals and the team has chosen 'Diversity, Equality and Inclusion', 'Responsible Consumption' and 'Climate Action' as the initial focus areas for making a meaningful contribution.

During 2023, the ISF achieved a significant milestone by opening an office on the European mainland. Located in Amsterdam, we are now closer to our European Members than ever before and hope to see many of you over the coming months. Our team based in Amsterdam are looking forward to supporting our European

Members, providing further services to our Members and securing our position at the forefront of providing thought-leadership on information security and risk management in Europe.

As 2023 draws to a close, we all have our sights set on the next set of challenges. We are developing our research into **Threat Horizon 2026**; there will be more insights from our Industrial Controls and Leadership series of papers and **The Standard of Good Practice for Information Security 2024** is set for release in March. I do hope you will continue to take full advantage of everything the ISF offers you and your organisation over the course of 2024.

Our business strategy

The ISF is a leading, independent authority on information security and risk management.

The overall aim of the ISF 2026 strategy is to consolidate the ISF's position as a leader in the field of information security and risk management and position it for sustainable long-term growth with agility and flexibility, building on a period of sustained investment in its Members, its staff and allowing the ISF to continue to be seen as a thought leader in the information security industry worldwide.

The ISF's operating model as an international, not-for-profit organisation, providing impartial knowledge, guidance and practical, implementable solutions to help its Members manage risks to information assets, remains intact. The ISF will continue to develop relationships and collaborate for the protection of information under the existing Member owned, Member-driven model.

Successful execution of the strategy will enhance the overall value proposition for Members by means of:



Growth

The ISF serves both Member organisations and the broader information security community. Working with organisations from the F500 to mid-size, from government to academia, worldwide, the ISF delivers valuable, independent and actionable insight resulting in a growing Membership and sought-after perspective and services from Members and non-Members alike.



Relevance

Many organisations are going through significant change. This requires the information security professional to work with not just information security functions, but also those responsible for Audit, Legal, IT, Risk and Compliance, Corporate Governance and Policy. The ISF must reflect this change and serve both seasoned professionals and newcomers from the CxO, CISO, CSO to the security practitioner. Individual Member organisation relevance will be enhanced further via an enhanced managed service tier for Members, along with differentiated consultancy, training and certification services offerings



Sustainability

The ISF is an international Member-owned, Market-led and not-for-profit organisation. Providing impartial knowledge, guidance and practical, implementable solutions for resolving information security and risk management issues via a collaborative and leading infrastructure that supports both Members and ISF employees, will allow the ISF to continue to attract and retain both Members and key individuals. Diversity and sustainability are crucial to ensuring a fair and liveable future for all and at the ISF we've fostered a diverse workforce and inclusive policies for many years. In our new strategy, we will be using the UN Sustainable Development Goals as a reference framework to balance social, economic and environmental sustainability at the ISF, which we hope will make our efforts and achievements more transparent.



Please see 2023 in Numbers for a depiction of how we're progressing our strategy.

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Securing a return on your investment

The ISF provides a unique, professional network of over 26,000 information security professionals.

Our trusted forums, both online and face-to-face, enable confidential interaction based around your topics of interest – as well as focus on local and industry issues – to ultimately identify sustainable best practices that can be implemented with confidence throughout your organisation.



Leverage the network

Participate by sharing your knowledge and experiences with others and gain an inside perspective on how fellow Members are solving business problems and mitigating information risk. Expand your personal contact base to call upon peer support when you most need it and be recognised by your peers as an expert in your field.



Ensure we build products that matter

Contribute to product design and development by suggesting and shaping topics you'd like the ISF to research. Use our social media business platform or attend workshops to enrich our thinking while ensuring our products are practical, relevant and beneficial to you. Influence the outcomes to be sure they meet the challenges you're facing today.



Consult topic experts

Engage with an ISF analyst. Use the ISF's social media business platform to pose questions or gain advice and product support to supplement your implementation efforts. Invite your colleagues from audit, risk, legal, compliance or any other relevant function to join these communities and accelerate the realisations of benefits by gaining business-wide alignment with your initiatives and goals.



Enhance your skills

Improve your knowledge and understanding of topical and complex information security issues and how to set about resolving them by attending ISF events to share practices with fellow Members and learn more about how the ISF can help you manage information risk.



Get tailored insight and on-site advice

Commission an ISF analyst or topic expert for a tailored service. The ISF offers virtual and on-site consultancy services, training, certifications and professional support activities that supplement the implementation of our products. These services can be designed around your needs and delivered working alongside your teams to help advance your aims. We'll ensure you have access to the right tools and are able to detect, respond and resolve ongoing and emerging threats to protect the future of your business.



Send your global teams to Chapter meetings

Enhance the global network and capacity of your team to deal with security challenges by attending ISF Chapter meetings. The ISF encourages Members to attend Chapter meetings wherever they're based, irrespective of affiliation, to help build these valuable networks and identify new business opportunities.

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Membership



Products



Events



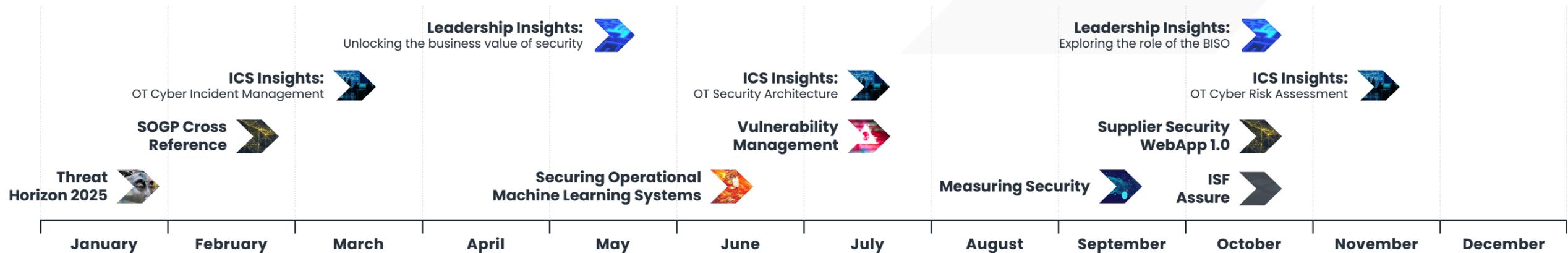
Engagement



Showcasing major products and services

2023 was a great year for the delivery of new products and more workshops.

The ISF worked in close collaboration with Members, industry experts, academics and expert practitioners to deliver more highly rated products and services over the course of the calendar year.



Click to access product (for ISF Members only)



Threat Horizon 2025:

Scenarios for an uncertain future

Focusing on three key themes, the 2025 edition of Threat Horizon can help organisations, globally and across all verticals, identify and prepare for various scenarios and the associated security threats that may emerge by 2025. The report presents three key themes:

- the future of work
- the future of data
- the future of international relations.

ICS Insights series

A series of papers that will help build a programme that will assist organisations in effectively securing the ICS environment. **OT Cyber Incident Management** is the fourth in our series of **ICS Insights**, highlighting the core differences between incident management within OT and IT and how a cyber related incident in OT will need a collaborative approach from multiple incident management teams. Click here to read the fifth paper in the series, **OT Security Architecture** and the sixth paper, **OT Cyber Risk Assessments**.

Securing Operational Machine Learning Systems

This briefing paper clarifies information security responsibilities with respect to operational machine learning (ML) systems. It explores where the business should take up the responsibilities and sets out the ways to secure these systems that resemble, and diverge from, established approaches. The paper helps business and security leaders to:

- examine how existing custom and practice can mitigate many of the risks operational ML gives rise to
- identify emerging applications of ML techniques that need to be debated and developed
- determine what unforeseen threats an organisation could suffer when operational ML is allowed to
- dictate business strategy and direction, either passively or autonomously.

The Standard of Good Practice for Information Security 2022 cross reference to the Cloud Security Alliance Cloud Controls Matrix (CSA CCM) v4

The ISF has partnered with the Cloud Security Alliance (CSA) to develop a cross reference between the **Standard of Good Practice for Information Security 2022 (SOGP)** and the Cloud Security Matrix (CCM) v4. This newly released cross reference can help security professionals leverage both resources and deploy effective controls across their cloud environments.

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Showcasing major products and services (continued)

Click to access product
(for ISF Members only)



Leadership Insights

This series is designed to explore key issues and challenges facing current and aspiring security leaders. The first of the papers **Unlocking the business value of security** looks at how the value of information and cyber security is regarded by business stakeholders and how this could be better expressed. This is then complimented by the second paper in the series **Exploring the role of the Business Information Security Officer (BISO)** which looks at the emerging role of the BISO, and how the role can support the security leader's ambition to better connect security with the business.



Vulnerability Management: Beyond patching

This briefing paper addresses how a poorly tuned vulnerability management (VM) lifecycle exposes many organisations to increased information risk. It helps business leaders and information security and risk practitioners to:

- recognise the different steps of the VM lifecycle and how they link together to form an iterative process
- understand the prerequisites to effectively operate each step of the VM lifecycle
- appreciate the main challenges around operating a VM lifecycle and the practical steps that can be taken to overcome them
- place VM within the context of business risk and business impact to make better decisions around the prioritisation of fixes and mitigations
- gain insight into new developments in the VM space and how they may be used to streamline and improve existing processes.



Measuring Security: Accelerator tool

The Excel-based **Measuring Security accelerator tool** supports ISF Members in getting their security measurement and reporting programmes up and running. It presents a list of 32 questions, for which users can identify:

- example key indicators that can help to answer the question
- example metrics to support each key indicator
- potential data sources for each metric.

The accelerator tool is designed to support the measurement cycle outlined in our report **Measuring Security: Insight through data.**



ISF Assure

A centralised location from which ISF Members can explore and access the ISF tools WebApps available as part of their Membership. Whether Members are looking to assess their security risks with **Information Risk Assessment Methodology (IRAM₂)**, their internal controls with **ISF Benchmark**, or their external partners with the **Supplier Security Tool**, **ISF Assure** can help. Combined with **SOGP**, **ISF Assure** can help drive security improvement plans, guiding Members to security best practices across the ISF portfolio. Further, by consolidating useful materials, such as user guides, support webinars and points of contact for each tool, **ISF Assure** acts as a launchpad for Members looking to get started with ISF tools and methodologies, or those just in need of a quick refresher.

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Achieving Better Cybersecurity

Global geopolitical unrest is aligning business and cyber leaders' views on the importance of cyber-risk management. The cyber security concerns created by geopolitical instability are increasingly becoming the focus of organisations. Yet with business confidence in the economy stalling and investment plans on hold, trying to achieve effective and agile management of information risk presents a challenge for organisations to overcome.

Independent, not-for-profit, and governed by a Member constitution, the sole focus of ISF is to help Members achieve better cyber security.

ISF collaborates with our Members across global business, government bodies, legislators and cyber security experts to ensure that our guidance is current, validated and can be applied with confidence. Our goal is to help organisations keep security risk within acceptable levels so that they can continue to explore new business opportunities.

We ensure you have access to the right tools so that you will be able to detect and respond and resolve ongoing and emerging threats to protect the future of your business. ISF and everything we offer will help you overcome time, resource and in-house expertise constraints.

Building on over 30 years of information security expertise, ISF products and services support you to:

- identify and manage information risk now and in the future
- manage compliance across multiple regulations
- assure supply chains
- improve resilience and strengthen your cyber security strategy
- demonstrate a return on cyber security investments.

Identify and manage information risk now and in the future

Challenge

As businesses continue to react to the global landscape in light of significant economic pressures, many organisations are shifting working practices to more flexible models, including greater reliance on remote working technologies. As both organisations and individuals adapt to this way of working, cyber criminals and other malicious actors are exploiting weaknesses in hastily adopted products and preying on individuals' insecure actions in order to gain the upper hand.

Opportunity

One of the first steps in securing newly transformed environments should be a full information risk assessment to identify any gaps and areas for attention. **IRAM₂** offers a simple, practical, yet rigorous approach to identifying and assessing risks in a target environment. It enables an organisation's systems to be identified in terms of their criticality to the business, and then protected in line with that criticality. With a focus on the business perspective, any available resources can be maximised in order to bring overall risks down to an acceptable level.

Manage compliance across multiple regulations

Challenge

Emerging technologies and related information security trends are key drivers for regulatory change. Yet legislative development continues to lag behind the speed and scale of technological innovation. Reducing costs will remain a key priority for businesses during 2024 but even so, organisations are obliged to account for existing and potential legal issues, and proactively implement appropriate security practices to protect information, systems and processes. ISF offers an affordable solution to help Members stay ahead.

Opportunity

ISF has resources across a spectrum of disciplines that will support you with compliance across multiple regulations including the EU NIS 2 Directive. Our Member-validated research, tools and tailored training will help you:

- establish a cyber security governance framework
- manage network, information systems and supply chain risks
- implement controls to mitigate cyber risks.

The ISF services team can help your company to use **SOGP 2024** as the basis for an updated set of policies, procedures and guidelines that meet the requirements of your auditors, regulatory bodies and the business needs.

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Achieving Better Cybersecurity (continued)

Improve resilience and strengthen your cyber security strategy

Challenge

Fuelled by new technologies and opportunities, cyber attacks are steadily increasing year on year and will continue to grow. Organisations are constantly under threat and consequently, cyber security preparedness and resiliency are becoming increasingly important to the protection of an organisation's information.

Opportunity

The ISF service **Strategic Threat Analysis** is a short-turnaround, high-impact engagement to review and sharpen your cyber security roadmap and strengthen your capability to communicate with the board regarding cyber security issues and support board decision-making with a risk-based approach. It will enable you to:

- identify and fill gaps in your security strategy
- develop a pragmatic roadmap for improving cyber resilience response
- increase awareness of key cyber related risks among key stakeholders and the board.

Opportunity (continued)

ISF also offers bespoke cyber security exercises to help you improve your ability to handle cyber attacks. ISF **Cyber Simulation Exercises** immerse your team in realistic, tailored scenarios, testing your organisation's ability to detect, investigate and respond to cyber attacks in a timely and effective manner. Running an ISF **Cyber Simulation Exercise** will enable you to:

- identify vulnerabilities in your attack response across people, process and technology
- develop procedures for agile and structured cyber attack response
- increase awareness among key stakeholders about the nature and scale of cyber attacks
- effectively stress test your organisation (e.g. following a re-structure, merger of acquisition).

Assure supply chains

Challenge

We know organisations currently see supply chain disruptions among the top threats to both global and domestic growth, and for our Members, the threats that take advantage of large, complex and fast-changing supply chains are increasing.

Budgets are strained as global economic conditions remain uncertain. This extends to procurement, and businesses are under pressure to seek services from suppliers who can offer 'more for less.' In response, even well-established suppliers will trim out as much cost (potentially introducing risks for information security) as possible in order to protect margins. Heightened information risk exposure is an inevitable consequence.

Opportunity

The new **Supplier Security WebApp** will help you analyse the security status of your suppliers and help reduce disruptions and threats to your business. You can use the **WebApp** to:

- create and store key supplier security details in a single, central location
- build tailored supplier security assessments based upon a wide range of security controls
- add your own questions to assessments for further flexibility
- automate supplier access to security assessments
- evaluate, monitor and review the security posture of suppliers based on assessment results.

Demonstrate a return on cyber security investments

Challenge

As the COVID-19 pandemic comes to an end, so too will the expansive economic support funded by governments across the world. Businesses who have furloughed staff, held off on investments, or even hibernated entire functions, will all have to take tough decisions as to how to spend what little money they have in reserves and will need to demonstrate any existing or associated investments. Within cyber security, budgets will be cut as businesses invest money elsewhere to drive revenue back to pre-pandemic levels. With a reduced budget, security leaders will have to make tough choices on how and when to prioritise the funds available to them.

Opportunity

Managing cyber security budgets has often been a challenge for security professionals, who are used to dealing with limited budgets and demands to demonstrate return on investment. ISF **Benchmark** is, a controls assessment platform designed to highlight an organisation's strengths and weaknesses across a variety of cyber security domains. These strengths and weaknesses can be used to demonstrate areas for targeted investment, as well as the impact of this investment on an organisation's cyber security posture. With results shown across six industry-leading standards and frameworks, and the option to compare data against industry peers, it has never been easier to target effective security spend and demonstrate a return on investment.

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The ISF enhanced its financial position, closing 2023 with strengthened reserves. 60 new Members were acquired over the period, closing the year with 458 Full Members.

This table provides an extract from the 2023 audited financial statements.

| | 2022 (£000's) | 2023 (£000's) |
|--|------------------|------------------|
| Revenue/Income | 12,903 | 14,666 |
| Surplus/(deficit) | 447 | 313 |
| Fixed Assets | 149 | 111 |
| Other Debtors | 1,195 | 1,593 |
| Trade debtors | 2,647 | 3,521 |
| Cash at bank | 14,156 | 14,344 |
| Total Assets | 17,998 | 19,458 |
| Creditors: amounts due within one year | 8,711 | 10,529 |
| Net Current Assets | 9,287 | 8,929 |
| Total assets less current liabilities | 9,437 | 9,039 |
| Net assets | 8,823 | 8,509 |
| Capital & reserves Profit & Loss account | 447 | 313 |
| Member's Reserve Funds | 8,823 | 8,509 |

Note from CLA Evelyn Partners the ISF's independent statutory auditors:

'The financial information presented on this page is an accurate reflection of the 2023 statutory financial statements for Information Security Forum Limited, produced in accordance with the Companies Act 2006'.

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ISF World Congress 2023



ROTTERDAM
2023 ISF WORLD CONGRESS

Our flagship global event offers attendees an opportunity to find solutions to current security challenges and gain practical advice from some of the world's foremost authorities in the industry whilst the Member speaker programme delivers valuable content that in many cases would not be shared in any other environment.

4.4/5
★★★★☆

The 2023 World Congress, was well received by ISF Members and sponsors alike, attracting an overall feedback rating of 4.4 out of 5 and featuring presentations from Keynotes and Members.

Keep reading to find [ISF World Congress 2023 in numbers](#), as well as details on [ISF World Congress 2024](#).



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ROTTERDAM 2023
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ISF World Congress 2023 in numbers

Experience

Member feedback of 4+/5 (%)



Attendance

64% Attendance from Membership

375 Member organisations

1,754 attendees online and in person

from **72** countries



ISF World Congress 2023 sponsors

| Sponsor Level | Sponsors |
|---------------|--|
| Diamond | KPMG |
| Platinum | HUAWEI, IBM |
| Gold Plus | Infosys, secure OPS |
| Gold | BITSIGHT, BlueVoyant, CROWDSTRIKE, KnowBe4, Panorays, Security Scorecard, SureCloud. |
| Silver | CYCOGNITO, LEGIAN, noetic, REVERSING LABS, SYNOPSIS, VECTRA |
| Bronze | ACUITY, article ten, citalid, COFENSE, Cribl, cybervadis, HCL AppScan, panaseer, PENTERA, RELIAQUEST |

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ISF World Congress ORLANDO 2024

9–12 November 2024, Orlando, Florida, United States

The 35th ISF World Congress programme will include:



Inspirational keynote programme and Member presentations where you can share knowledge with senior security professionals and some of the world's foremost authorities in the industry.



Social programme offering Members an unparalleled opportunity to network with peers including the ISF Gala Dinner and other events.



ISF sessions covering our services, research and guidance on ISF tools and methodologies.

Two complimentary places to attend the ISF Annual World Congress are included with ISF Membership. Additional places can be purchased.

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ISF Elected Advisory Council and Supervisory Board Members

2023

| Member | Chapter | Organisation | Member | Chapter | Organisation |
|-----------------------------|--------------|--------------------------|-----------------|-------------|--------------------------|
| Brian Abdoll | South Africa | Sanlam | Mark Lomas | UK | CapGemini |
| Rory Alsop – Deputy-Chair* | UK | Tesco Bank | Johnny Mathisen | Norway | Telenor ASA |
| Ralph Benton | Sweden | Schibsted | Kevin McQuade | US | Enterprise Holdings, Inc |
| Anna-Stina Berg | Sweden | Svenska Handelsbanken | Jari Pirhonen* | Finland | Tietoevry |
| Joseph Burkard | US | Protiviti | Tom Remberg | Norway | Bane NOR |
| Mathieu Cousin | Francophone | AXA | Robert Rodgers | UK | Admiral |
| Morten Dalsgaard Andreasen | Denmark | Nordea Bank | Arvid Rosinski | Grey | Audi AG |
| Thorsten Delbrouck – Chair* | Grey | Giesecke & Devrient GmbH | Hannah Ryan | UK | Aviva |
| Werner Gutau* | Grey | Infineon Technologies AG | Bryson Tan | Canada | Ernst & Young |
| Vivek Khindria | Canada | Loblaw Companies Limited | Johan van Beek* | Australasia | Achmea |
| Petri Koivisto | Finland | Outokumpu | Josef Van Wyk* | US | Graham Holdings |
| Jack Krul | Orange | Exact Group BV | Koos Wolters | Orange | KPMG |

*denotes ISF Supervisory Board Member

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Thank you to the following Member organisations who have contributed to ISF product development during 2023:

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|-----------------------------|----------------|
| AUDI AG | Grey Group |
| A.P. Moller-Maersk | United Kingdom |
| ABB | Grey Group |
| abrdn | United Kingdom |
| Absa Bank Limited | South Africa |
| Admiral Group Plc | United Kingdom |
| Ageas | Orange Group |
| Ahold Delhaize - Alpha Beta | Orange Group |
| Airbus | Grey Group |
| Alfa Laval Technologies AB | Sweden |
| Allen & Overy LLP | United Kingdom |
| Ambu Group | Denmark |
| Andel Holding A/S | Denmark |

| Member Organisation | Chapter |
|------------------------------------|----------------|
| Arcadis | Orange Group |
| ASML | Orange Group |
| Aviva | United Kingdom |
| AXA | United States |
| Baillie Gifford | United Kingdom |
| Bakkavor | United Kingdom |
| BaneNor | Norway |
| Bank for International Settlements | Grey Group |
| Bank Julius Baer & Co. Ltd. | Grey Group |
| Bank of America | United Kingdom |
| Bank Van Breda | Orange Group |
| BASF Digital Solutions GmbH | Grey Group |
| BDO | Orange Group |

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|--|----------------|--------------------------------|-------------------|---------------------------------|----------------|
| Bell Canada | Canada | Cognizant Technology Solutions | United States | DNV | Norway |
| BNY Mellon | United States | Commerzbank AG | Grey Group | Drax | United Kingdom |
| BSI | Grey Group | Computershare | United States | dsm-firmenich | Orange Group |
| BT | United Kingdom | Credit Suisse | Grey Group | DSV A/S | Denmark |
| Bytes Software Services Ltd | United Kingdom | Danfoss Group | Grey Group | easyJet | United Kingdom |
| Cabinet Office | United Kingdom | Danone | Francophone Group | Edeka Digital | Grey Group |
| Canada Life | Canada | Datasite | United States | Edith Cowan University | Australasia |
| Canadian Tire | Canada | DB | Grey Group | Elektron | Denmark |
| Canon Europa N.V. | Orange Group | Delinian | United Kingdom | Enterprise Holdings, Inc | United States |
| Capita Technology and Software Solutions | United Kingdom | Deloitte | United Kingdom | Eneco | Orange Group |
| Carlsberg Group | Denmark | Deutsche Bahn AG | Grey Group | Energinet | Denmark |
| CCEP | Grey Group | Deutsche Bank AG | Grey Group | Enexis Group | Orange Group |
| CGI | Canada | Deutsche Börse AG | Grey Group | Epiroc AB | Sweden |
| Clariant International AG | Grey Group | Diageo plc | United Kingdom | Equinor | Norway |
| CLP Holdings Limited | Singapore | Dirk Rossmann GmbH | Grey Group | Ericsson | Sweden |
| CMC Markets | United Kingdom | DLA Piper LLP | United Kingdom | Ernst & Young | United Kingdom |
| Cogeco Communications inc. | Canada | DNB Bank ASA | Norway | Erste Abwicklungsanstalt A.ö.R. | Grey Group |

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|--------------------------------|-------------------|------------------------|----------------|-------------------------|-------------------|
| European Parliament | Orange Group | Hitachi Limited | Japan | KPMG | Orange Group |
| Evides Waterbedrijf | Orange Group | Hitachi Rail Ltd. | United Kingdom | Kyndryl | United States |
| Fiskars Group | Finland | Home Office | United Kingdom | LähiTapiola | Finland |
| FNZ Group | United Kingdom | Huawei | United Kingdom | Le Creuset | Grey Group |
| Fortum Oyj | Finland | IBM | United States | Legian | Orange Group |
| Fresenius Group | Grey Group | I-Confidential | United Kingdom | Liberty Global | United Kingdom |
| Genmab A/S | Orange Group | IKEA of Sweden AB | Orange Group | Lloyds Bank | United Kingdom |
| Giesecke+Devrient GmbH | Grey Group | Infosys Ltd | India | Loblaw Companies Ltd. | Canada |
| GIVAUDAN | Francophone Group | ING | Orange Group | L'Oreal | Francophone Group |
| Government of Jersey (CERT.JE) | United Kingdom | Innocom | Orange Group | LSEG | United Kingdom |
| Graham Holdings Company | United States | Interac Corp. | Canada | M&G | United Kingdom |
| GSK | Grey Group | John Lewis Partnership | United Kingdom | Maersk | United Kingdom |
| GXO Logistics | United States | JPM Chase | United Kingdom | Mandiant | United States |
| Handels Banken | Sweden | KBC Group nv | Orange Group | Marel HF | Orange Group |
| Henkel | Grey Group | KBN | Norway | Mediahuis Group | Orange Group |
| Hiscox | United Kingdom | Konecranes | Finland | Metro Bank | United Kingdom |
| Hitachi Energy | Japan | Konecranes Global Oy | Finland | Mitsui Fudosan Co., Ltd | Japan |

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| MUFG Bank Limited | United Kingdom | Nokia | Finland | Posten Bring AS | Norway |
| Munich Re Group | Grey Group | Nordea | Denmark | Posti Group Oyj | Finland |
| National Gas Plc | United Kingdom | Nortura SA | Norway | PostNL | Orange Group |
| National Grid UK | United Kingdom | Novamedia | Orange Group | Protiviti | United States |
| Nationwide Building Society | United Kingdom | NovoNordisk | Denmark | PwC | United Kingdom |
| NATS | United Kingdom | Novozymes | Denmark | Qiagen | Grey Group |
| NCSC-NL | Orange Group | NTT Corporation | Japan | RDW | Orange Group |
| Nedbank | South Africa | NYK Business Systems Europe Ltd | Japan | Richemont International SA | Orange Group |
| Nederlandse Spoorwegen | Orange Group | Ocado Technology | United Kingdom | Rogers Communications | Canada |
| NEOM | Middle East | Onxpress | Canada | Rohde & Schwarz GmbH & Co. KG | Grey Group |
| Neste | Finland | Orkla ASA | Norway | Royal Flora | Orange Group |
| Network Rail | United Kingdom | Outokumpu | Finland | Royal Holloway | United Kingdom |
| NFU Mutual | United Kingdom | Petronas | Australasia | Sailpoint | United States |
| NHS England | United Kingdom | pggm | Orange Group | Samsonite, LLC | United States |
| Nilfisk | Denmark | Pheonix Life Holdings Ltd. | United Kingdom | Sanlam | South Africa |
| Nippon Telegraph and Telephone Corporation | Japan | Philip Morris International | Grey Group | Sandvik | Sweden |
| NN Group | Orange Group | Police Digital Service | United Kingdom | SaskTel | Canada |

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| Saudi Aramco | Middle East | Swiss RE | United Kingdom | Willis Towers Watson | United Kingdom |
| Saudi Information Technology Company (SITE) | Middle East | TE Connctivity | United States | Wipro | India |
| Schiphol Group | Orange Group | Telefonica | United Kingdom | Worldline | Grey Group |
| Schweizerische Mobiliar | Grey Group | Telia Company | Sweden | WPP | United Kingdom |
| Scotiabank | Canada | Tesco Bank | United Kingdom | Yara | Norway |
| Shell International Ltd | Orange Group | UBS AG | Grey Group | Yorkshire Building Society | United Kingdom |
| Siemens AG | Grey Group | usd AG | Grey Group | ZAMBIA NATIONAL COMMERCIAL BANK | South Africa |
| SIX Group Services AG | Grey Group | Van Oord | Orange Group | Zopa Bank | United Kingdom |
| Skandinaviska Enskilda Banken (SEB) | Sweden | Viterra B.V. | Orange Group | | |
| Skanska AB | United States | Volkswagen Group | Grey Group | | |
| Sopra Steria Group | United Kingdom | Volvo Group | Sweden | | |
| Standard Bank | South Africa | Vontier | United States | | |
| Standard Chartered Bank | United Kingdom | Vopak | Orange Group | | |
| Stedin Group | Orange Group | VR-Group OYJ | Finland | | |
| Stora Enso Oy | Finland | Wago | Grey Group | | |
| Sunlife | Canada | Weyer Hauser | United States | | |
| Svenska Handelsbanken | Sweden | Whitbread | United Kingdom | | |

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About ISF

Founded in 1989, ISF is an independent, not-for-profit association of leading organisations from around the world. ISF is dedicated to investigating, clarifying and resolving key issues in cyber, information security and risk management and developing best practice methodologies, processes and solutions that meet the business needs of its Members.

ISF Members benefit from harnessing and sharing in-depth knowledge and practical experience drawn from within their organisations and developed through an extensive research and work programme. The ISF provides a confidential forum and framework, which ensures that Members adopt leading-edge information security strategies and solutions.

By working together, ISF Members avoid the major expenditure required to reach the same goals on their own.

ISF services

Consultancy services are available to support the implementation of ISF products.

Annual Report 2023

Published: April 2024

Published by:

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Classification: Public

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